

INFM-605: Information Users and Use Context
Summer Session I, 2007
List of Required Readings

June 4: * Introduction and basic concepts *****

June 7: Information seeking models

Bates, M. (1989). The design of browsing and berry-picking techniques for the online search interface. *Online Review*. 13(5), 407-424.

Kuhlthau, C.C. (1991). Inside the search process: information seeking from the user's perspective. *Journal of the American Society for Information Science*, 42(5), 361-371.

June 12: Information seeking behavior of specific users (I)

Cole, C. & Kuhlthau, C. (2000). Information seeking of novice versus expert lawyers: how experts add value. *New Review of Information Behaviour Research*, 1, 103-115.

Hertzum, M. & Pejtersen, A.M. (2000), The information-seeking practices of engineers: Searching for documents as well as for people, *Information Processing & Management*. 36, 761-778.

June 14: Information seeking behavior of specific users (II)

Shenton, A. K., & Dixon, P. (2004). The nature of information needs and strategies for their investigation in youngsters. *Library & Information Science Research*, 26(3), 296-310.

Cobbledick, S. (1996, October). The information-seeking behavior of artists: exploratory interviews. *The Library Quarterly*, 66(4), 343-372.

June 19: Information flow in organizational contexts

Turban, E. & Aronson, J.E. (1998). Decision support systems: An overview. In *Decision support systems and intelligent systems*. (pp. 73-107). Fifth edition. Upper Saddle River, NJ: Prentice Hall.

Turban, E. & Aronson, J.E. (1998). Group decision support systems. In *Decision support systems and intelligent systems*. (pp. 348-385). Fifth edition. Upper Saddle River, NJ: Prentice Hall.

June 21: Process innovation and improvement

URL: www.bpmbasics.com

June 26: Information systems in organizational contexts (I)

Laudon, K.C. & Laudon, J.P. (2003). Information systems in the enterprise, In *Essentials of management information systems*. (pp. 36-69). Fifth edition. Upper Saddle River, NJ: Prentice Hall.

June 28: Information systems in organizational contexts (II)

Laudon, K.C. & Laudon, J.P. (2003). Managing the digital firm. In *Essentials of management information systems*. (pp. 2-35). Fifth edition. Upper Saddle River, NJ: Prentice Hall.

Turban, E. & Aronson, J.E. (1998). Management support systems: An overview. In *Decision support systems and intelligent systems*. (pp. 3-31). Fifth edition. Upper Saddle River, NJ: Prentice Hall.

July 3: Information systems evaluation and selection strategies

Baeza-Nieto, R. & B. Ribeiro-Neto, B. (1999). *Modern information retrieval*. New York: ACM Press. (**Chapter # 1**)

July 5: Information systems development strategies

McConnell, S. (1998). The successful project at a glance. In *Software project survival guide* (pp. 51-69). Redmond, WA: Microsoft Press.

Pressman, R. (1997). The process. In *Software engineering: A practitioner's approach*. (pp. 22-53). Fourth edition. New York: McGraw Hill.

July 10: * Final Exam in class time *****

July 12: * Team Project Final Reports and Presentations *****